



ACTIVE DEMAND

Everybody's Business!

Why ask for French-language health services?

It's the best way of letting people know what you need.

If we **DON'T**
HEAR IT,
if we **DON'T**
SEE IT,
the need **DOES**
NOT EXIST.

TIPS ON TAKING ACTION

- ♥ Wherever you go, **get into the habit of asking if anyone speaks French.** Do it with a smile.
- ♥ With automated telephone systems, **choose the French language option** whenever you call a health organization.
- ♥ **Identify yourself as French-speaking** on registration and intake forms. If this option is unavailable, make a note of it on the form itself.
- ♥ **Indicate your language preference** at reception, when dealing with health professionals, in surveys, everywhere you go.

GO A STEP FURTHER

- ♥ **Encourage those around you** to be more proactive too. It is far more difficult to ignore a need when it is expressed often, at different points along the service chain, across different facilities.
- ♥ **If you know a health care professional** who speaks French in your community or region, tell others and send us an email at direction@rsa-ab.ca.
- ♥ **Complete the [Patient Feedback Form](#)** on the Alberta Health Services website to let decision-makers know that providing French-language health care is essential.

DEVENEZ UN BECOME AN ADVOCATE!

- ♥ **Join our team** as a volunteer advocate to help improve access to French-language health care in your community or region.
- ♥ If you are **thinking about doing a project** to improve access to French-language health services in your community or region, the RSA can help. Call or send us an email.
- ♥ **Consider joining** the Advisory Council or the Board of Directors of the Primary Care Network (PCN) to contribute to the decision-making process in your area.

